



Financial Services Guide

Insure 247 Pty Ltd (AR Number 344559) trading as “QuotesOnline.com.au, from here on referred to as QuotesOnline” is responsible for this Financial Services Guide (FSG). It provides you with information about Quotesonline to help you decide whether or not to use the financial services that we provide. This FSG explains how we can assist you, who we represent, how we are remunerated, and provides details of how any complaints will be dealt with as well as how we can be contacted.

About Insure 247 Pty Ltd

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Ausure Pty Ltd

Ausure Pty Ltd holds an Australian Financial Services License (No: 238433) and is authorised to deal in and provide financial product advice on general insurance products (full list). You can contact Ausure on (02) 4948 1155.

Ausure Pty Ltd has a Professional Indemnity Policy in place that satisfies the requirements of the Australian Securities and Investments Commission (ASIC).

Important Relationships

QuotesOnline is part owned by the Shareholders of Ausure Pty Ltd. QuotesOnline acts as a referrer to a number of insurers and underwriters that we refer to as “Referral Partners”, these referral partners may pay Quotesonline a fee or commission for the referral of website users. Referral partners may place advertising on the Quotesonline website and may also contribute to news and information bulletins posted on QuotesOnline.com.au.

Remuneration

QuotesOnline collects consumer’s information and refers that information to a licensed Referral Partner. Quotesonline gains its revenue by those partners paying for that referral, or paying for advertising space on Quotesonline.

In some cases if an insurance policy is purchased as a result of a referral, Quotesonline may be paid a fee for referral of between \$3.50 and \$100 dollars and in some cases we may also receive a portion of the commission of up to 5% of the base premium (excluding GST, fees and Government charges).

How do we resolve complaints?

In the event that you have a complaint about the service provided by QuotesOnline please contact QuotesOnline by phone (02) 4948 1155 or by writing to Insure 247 Pty Ltd, Po Box 21 Cardiff, NSW, 2285. If your complaint remains unresolved, Ausure Pty Ltd’s dispute committee will review the matter and respond within 15 days.

Your complaint will be dealt with fairly and promptly but if you remain dissatisfied with the final decision you may refer the matter to the Financial Ombudsman Service (FOS), which acts as our external dispute resolution provider. FOS is an independent body and its service is free to you. FOS can be contacted on 1300 780 808. Quotesonline agrees to accept the FOS decision.

Privacy

We are committed to protecting your personal information in accordance with the National Privacy Principles. To enable you to receive an insurance quote from a referral partner Insure 247 T/as Quotesonline may need to share your personal information.

Quotesonline takes every precaution to ensure we only deal with reputable companies however Quotesonline cannot make any guarantee that our referral partners will use your personal information in an appropriate manner. A copy of our privacy policy is available at

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